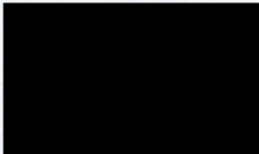


Date: 14/4/23

Please refer to our website for alternative methods
of communicationMr Steven Kirk
/The Occupier**Notice of intent to enter your premises with a Warrant of Entry**

Client:	Scottish Power	Reference Number:	16042952566
Supply Type:	GAS & ELECTRICITY	Outstanding Balance:	£8,122.50

Dear Mr Steven Kirk/The Occupier

We have now tried several times to get in touch with you but we haven't been successful. We called today at 15:39 but didn't manage to speak to you. A charge of £33.28 has been applied to your account to cover the cost of this visit. We are now about to apply to a court for a Warrant of Entry to your premises.

The total amount that you now owe is £8,122.50.

Please pay or make an arrangement to pay now to avoid extra charges being added to your account.

If you don't pay or get in touch with us we can apply for a Warrant of Entry under the Rights of Entry (Gas and Electricity Boards) Act 1954, section 2. This lets us enter your premises with or without your permission to fit a Pay As You Go meter where it is safe and practicable to do so. This may be a smart meter which would be fitted in Pay As You Go mode. You must tell us now if you feel your household circumstances make Pay As You Go an unsuitable payment method for you.

If our application for a warrant is successful, we will charge you for the cost of the court action and the warrant visit. This will cost you up to £150.00.

How to make a paymentOnline: www.face2facecontact.co.uk – follow the “make a payment” link

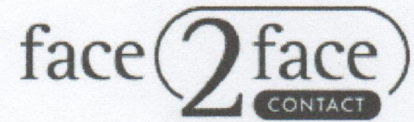
Natwest Bank: Please use sort code 60-20-41 and account number 43627358

Cheques/Postal orders: Please address to

Face2Face Contact Limited, 16 Shottery Brook Office Park, Timothy's Bridge Road, Stratford-upon-Avon, Warwickshire CV37 9NR

Your reference number along with your postcode should be quoted in all correspondence

If you are having difficulties paying, or your circumstances have changed, please contact us as soon as possible as we want to help. To speak to an advisor, call 01789 413727, 8am to 5pm Monday to Friday.



We can discuss the payment options available to you to help you better manage your energy account, for example you could pay by Direct Debit. We can also direct you to StepChange who can give you free and independent debt advice. They can also provide details of ScottishPower's Hardship Fund which helps eligible customers on low incomes to pay their bills.

Support, help and advice can also be found at <https://www.scottishpower.co.uk/support-centre/help-paying-your-bill>

If you have already made a payment, we will update your account when we receive it, but please contact us today to confirm this.

Yours sincerely,

Face2Face Contact Limited on behalf of ScottishPower Energy Retail Ltd

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